## PUNJAB STATE INFORMATION COMMISSION RED CROSS BUILDING, NEAR ROSE GARDEN, SECTOR 16, CHANDIGARH.

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Ph: 0172-2864116, Email: - psic26@punjabmail.gov.in

Visit us: - www.infocommpunjab.com, Cisco Webex Code:15857-23975

Helpline No.: 0172-2864100 (From 10.00 AM to 04.00 PM on working days)

Shri Maninder Singh Patti, S/o Late Shri Kashmir Singh, # 5550, Sector:38 West, Chandigarh. Mobile No: 9815995599.

.....Complainant

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**Public Information Officer** O/o PSPCL, Sub Urban Circle, Border Zone, Amritsar.

...Respondent

## CC No. 491 of 2022

Present: (i) Shri Maninder Singh Patti, Complainant –in person.

(ii) Shri Ravinderpal Singh, Revenue Accountant, South Sub Division,

PSPCL, Amritsar(9646811233) in person.

Versus

## **ORDER**

- 1. This order may be read with reference to the order dated 23.08.2022 passed by this Bench on the previous hearing.
- 2. The case has been heard today. The complainant comes present in person to attend the hearing.
- 3. Shri Ravinderpal Singh, Revenue Accountant, South Sub Division O/o PSPCL, Amritsar comes present to attend the hearing in person before the Bench and produces before the Bench authority letter to attend the hearing. He also produces before the Bench letter dated 07.11.2022 with reference to the letter dated 07.10.2022 produced before the Bench during previous hearing, stating that as per Entry No.19768 in Connection Service Register, temporary connection No.T-180 was applied for on 16.04.1999 and was released on 30.04.1999 and further, in the year 2017, Permanent Connection No.3004714441 with 25 KW load was got installed. However, on examining the record regarding temporary connection, a Manual Ledger relating to the year 2008 was traced out which starts from Account No.T-1384 and Account No.T-180 does not exist in the said ledger, from which it is evident that the said connection was rendered PDCO before 2008 and any entry prior to the year 2008 does not exist in Temporary Manual Ledger.
- 4. The complainant, however, contends the version of respondents and states that he had suffered due to continuation of temporary connection resulting in levy of penalty charges on this account. On the asking of the Bench, the respondent states that as per Clause 8.1.4 of the Electricity Supply Instruction Manual-2018, the temporary connection can continue upto 2-3 years only and not beyond that. Then the

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Complainant asks for the copy of instruction manual and the respondents produces relevant copy of the same

before the Bench after getting it on his WhatsApp number from the office of PIO. The same is handed over to

the complainant. The complainant, however, quotes examples where the temporary connection has

continued for years together.

5. Post deliberations, the Bench directs the PIO to file an affidavit on e-stamp paper, within 21

(twenty one ) days duly signed by the PIO and attested by the Notary Public to the effect that the information

as available in the official records in CC No.491/2022 has been supplied to the complainant. Complete details

of the Temporary Connection T-180 and the relevant provision under Clause 8.1.4 of the Electricity Supply

Instruction Manual-2018, regarding temporary connection's validity period, be also incorporated in the

affidavit. The original affidavit along with its copy be brought along and produced before the Bench on the next

hearing.

6. With the aforesaid directions, the matter is adjourned. To come up for hearing on

07.12.2022 at 11.30 AM in Commission's office at Chandigarh. Copies of the order be sent to the

concerned parties.

Chandigarh 09.11.2022

Sd/-(Lt Gen Ajae Kumar Sharma (Retd)) State Information Commissioner, Punjab