

**PUNJAB STATE INFORMATION COMMISSION**

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**Sh. Ravinder Kataria (9463133590/8544848300)**

# New Sant Fateh Singh Nagar,  
Dugri Road,  
Ludhiana 141002.

Appellant

Versus

**Public Information Officer**

O/o State Transport Commissioner, Pb.,  
Chandigarh

**First Appellate Authority**

O/o State Transport Commissioner, Pb.,  
Chandigarh

Respondent

**Appeal Case No.: 3920 of 2021**  
**Hearing through CISCO WEBEX**

**Present:**

(i) Sh. Ravinder Kataria - appellant

(ii) For the respondent: Ms. Kulwinder Kaur (Superintendent-cum-PIO), Sh. Sher Singh  
and Sh. Rajesh

**ORDER**

1. Refer orders dated 25.1.2023 vide which the appellant was advised to visit respondent's office for an inspection on 31.1.2023. The matter was adjourned to 2.3.2023.
2. In today's hearing both the parties are present.
3. The respondent, Ms. Kulwinder Kaur states that vide letter dated 14.2.2023 she sought for information had already been provided/sent to the appellant on 01.03.2023. She adds that a copy of the same is also sent to the Commission via email dated 01.03.2023, which is received by the undersigned Bench and taken on record.
4. Appellant, Sh. Ravinder Kataria states that he has filed RTI application on 03.04.2021 and reply is received after 2 years stating therein that no action/enquiry has taken place on his letter dated 25.09.2019. He adds that earlier contradictory reply was given to him regarding vahan 3 software is locked/unlocked. He further requests the Commission to award him compensation.
5. On this, Ms. Kulwinder Kaur states that inadvertently reply was contradictory which were supplied to the appellant and now the correct reply as per official record had already been supplied to the appellant.
6. After hearing both the parties and examining the case file, the instant appeal case was filed in the Commission by the appellant on 01.09.2021 and notice of hearing was issued to the parties on 27.10.2021 for hearing on 05.05.2022.
7. On hearing held on 05.05.2022, respondent PIO was directed to supply the complete information within one week and matter was adjourned for further hearing on 25.05.2022.

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8. On hearing held on 25.05.2022, respondent PIO was directed to send a reminder to the concerned office to collect the information and to supply it at earliest to the appellant. Matter was adjourned for further hearing on 20.07.2022, which was postponed and fixed for 14.09.2022.
9. On hearing held on 14.09.2022, inspection of the official record was fixed for 15.09.2022 at 03:00 PM and matter was fixed for 30.11.2022, which was postponed and fixed for 25.01.2023.
10. On hearing held on 25.01.2023, inspection of the official record was fixed for 31.01.2023 at 11:00 AM and matter was fixed for 02.03.2023 i.e. today, which is quite late to supply the reply/information, which is not acceptable at any cost.
11. This has resulted in much avoidable inconvenience and hardship to the Appellant. He is, therefore, entitled to be compensated under Section 19(8)(b) of RTI Act 2005 for the loss and detriment suffered by him. In the circumstances, I am of the view that ends of justice would be met if a sum of Rs. 5000/- (Rupees five thousand Only) is awarded to the Appellant as compensation. I order accordingly.
12. This amount shall be payable by the Respondent from the State exchequer within fifteen days from the receipt of this order under intimation to the Commission.
13. I am of the considered view that information as per RTI application had already been supplied to the appellant and compensation is to be given to the appellant. A copy of this order be sent to the respondent PIO, Ms. Kulwinder Kaur by name with the directions or compliance in connection with compensation within fifteen days after receipt of this order under intimation to the Commission.
14. With aforesaid directions, this instant appeal case is **disposed of & closed**. Copy of the order be sent to the parties.

**Dated: 02.03.2023**

**(Anumit Singh Sodhi)**  
**State Information Commissioner**  
**Punjab**

**(Regd. Post)**      **Ms. Kulwinder Kaur (PIO)**  
O/o State Transport Commissioner, Pb.,  
Chandigarh